

ROBERT ANDERSSON

AI SaaS PRODUCT BUILDER | FRONTEND DEVELOPER | TECHNICAL PRODUCT SPECIALIST

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Swedish citizen / EU-based	LinkedIn profile	www.shapgenius.com

PROFESSIONAL PROFILE

International technology professional and independent AI SaaS product builder with a BSc in Information Technology and hands-on experience turning early concepts into structured, multilingual web products. Combines product strategy, UX/UI design, React and TypeScript frontend implementation, AI-assisted development, technical documentation, digital Trust & Safety, and Scandinavian-language operations. Seeking remote roles where product thinking, frontend delivery, customer understanding and clear cross-functional communication are valued.

CORE CAPABILITIES

PRODUCT & UX	FRONTEND & DELIVERY	AI & OPERATIONS
Product discovery, requirements, user journeys, information architecture, MVP planning, design systems, responsive UX and multilingual product design	React, TypeScript, JavaScript, HTML, CSS, Tailwind CSS, Vite, Git, GitHub, REST API concepts, Vercel and accessible UI implementation	ChatGPT, Claude AI, Lovable AI, prompt engineering, rapid prototyping, documentation, technical support, Trust & Safety and content moderation

SELECTED PRODUCT PORTFOLIO

Founder & AI SaaS Product Builder - ShapGenius Ecosystem

Independent product development | 2026 - Present

- **SG Affiliate Designer:** Functional prototype for analysing affiliate opportunities and generating structured business recommendations, websites, funnels and downloadable project files.
- **SG Affiliate Intelligence:** Active-development platform for affiliate-program research, comparison, verification and opportunity scoring.
- **SG Neural Network Academy:** Multilingual interactive-learning concept for making neural networks and machine learning easier to understand.
- **SG Budget Intelligence:** Functional budget-dashboard prototype with synthetic financial data, cash-flow forecasting and savings visibility.
- Defined product requirements, user flows, design direction, reusable interfaces, documentation, GitHub repositories and deployment plans.

PROFESSIONAL EXPERIENCE

Digital Trust & Safety Specialist - TELUS Digital

Sofia, Bulgaria | 2026 - Present

- Review digital content against platform policies and quality standards for Scandinavian markets.
- Apply consistent judgement in sensitive, high-volume workflows while meeting accuracy and productivity expectations.
- Work across Swedish, Norwegian and English in an international operational environment.

Content Moderator - Teleperformance

Lisbon, Portugal | 1 year

- Moderated social-media content for the Swedish market, including night-shift operations.
- Applied policy frameworks, escalated complex cases and maintained attention to detail under time pressure.

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Customer Service / Call Centre Representative - SRJ

Malaga, Spain | 2026

- Supported customers in a multilingual contact-centre environment through structured, performance-focused workflows.

ADDITIONAL PROFESSIONAL EXPERIENCE

Remote Meeting Booker & Survey Representative

Thailand / Remote | Approximately 1 year

- Conducted outbound communication and research activities for the Norwegian market.
- Built practical experience in remote work, Scandinavian-language communication and results-driven outreach.

English Teacher

Thailand

- Delivered English-language instruction and adapted communication to learners with different needs.

3D Modeller & Character Plug-in Developer - FXRealm

Stockholm, Sweden | 2001 - 2002

- Worked with 3D modelling and 3D character plug-in development using professional digital-production workflows.

Additional Background

Sweden and international locations

- Experience across healthcare, marketing assistance, sales, meeting booking, cleaning and machine operation.

EDUCATION & TRAINING

BSc Information Technology	Stamford International University
AI Programming with Python	IT-Högskolan, Sweden
Embedded Security Systems	Trollhättan, Sweden
Independent Multimedia & 3D Training	LightWave 3D, Photoshop, Maya, Unity and Unreal Engine exposure

LANGUAGES

Swedish: Fluent | **English:** Fluent | **Norwegian:** Professional working proficiency | **Thai:** Basic | **Shona:** Partial knowledge

TARGET REMOTE ROLES

AI SaaS Product Builder • Frontend Developer • Technical Product Specialist • SaaS Implementation Specialist • Product Operations Specialist • Technical Customer Success • AI Operations Specialist • Technical Support Specialist

PROFESSIONAL LINKS

LinkedIn: [linkedin.com/in/robert-andersson-071786406](https://www.linkedin.com/in/robert-andersson-071786406) | **ShapGenius:** www.shapgenius.com

References available upon request.